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## **Austin Regional Clinic Selects Webmedx for Full-Service Transcription Outsourcing and Speech Recognition Technology**

*Documentation quality, software functionality and report turnaround times all improve in first six months of partnership.*

**Atlanta, GA (November 23, 2010)** – [Webmedx](#), the third largest medical transcription service provider in the U.S. and a premier supplier of speech recognition technology today announced that [Austin Regional Clinic](#), one of the largest multispecialty health care groups in central Texas, has implemented the company's full suite of clinical documentation technology and services across all eighteen clinic locations. Austin Regional Clinic (ARC) started using [Enterprise5<sup>SM</sup>](#), Webmedx's web-based platform and U.S. based medical transcription services in August 2010 and reports a successful rollout across their organization and 80 physician users.

"Our big-bang implementation of Webmedx across all locations went extremely smoothly, even the interfaces; and we've seen a dramatic increase in software functionality for our dictating physicians, along with improvements in documentation quality and report turnaround time," mentions Mark Steiger, Clinic Manager at ARC's Round Rock, Texas location. "Now we are rolling out front-end speech recognition and the physicians can't wait," he adds.

"Like many healthcare providers, the integration of front-end speech recognition alongside traditional dictation and transcription was a key driver for ARC," mentions Chris Cashwell, Senior Vice President of Client Development, Webmedx. "Physicians like having several documentation options available at their fingertips," he concludes. [PhysicianChoice<sup>TM</sup>](#) provides physicians with three options all within a single, user workflow and backed by a 100% U.S. based transcription and editing workforce.

"Our physicians love the ability to use front-end speech recognition as part of a single, integrated workflow," Steiger adds. Further, the Information Technology (IT) department appreciates Webmedx's all-inclusive service approach whereby the system and support are all included in the managed service price. "ARC didn't have to buy, implement and maintain a new system, it's all handled by Webmedx," he concludes.

"Beyond their technology expertise, we chose Webmedx for their quality reputation and number one ranking in the 2009 KLAS report," concludes Steiger. The company received the [Best in KLAS Award for Outsourced Transcription](#) in the *2009 Top 20 Best in KLAS Awards: Software & Professional Services* report. In addition to receiving the Best in KLAS 2009 award, the company was also recently rated No. 1 in their category for professional services in the [KLAS 2009 Transcription Services: Steady Demand in a Volatile Market](#) Report.

### **About Webmedx**

Webmedx, Inc. is the premier supplier of medical documentation services for hospitals and clinics nationally. The company designs and implements customer-centric documentation solutions using the most credentialed domestic workforce in the industry and its own enterprise-class, intelligent speech recognition and content management technology platforms to deliver the highest-quality clinical documentation possible supporting patient care and safety. Additional information is available at [www.webmedx.com](http://www.webmedx.com).

### **About Austin Regional Clinic**

Austin Regional Clinic is a multispecialty medical group committed to providing comprehensive health care services throughout the greater Austin area. Founded by Dr. Norman Chenven in 1980, it now provides healthcare to over 350,000 area residents with 18 locations in six cities, including both primary and specialty care. It is unique to the Austin area because of the widespread locations, convenient services and quality assurance programs. ARC patients enjoy such conveniences as same-day appointments, daytime urgent care, after hours care, and nursing services via telephone through the night. Most ARC offices also offer on-site radiology and lab services, and some offices offer specialty programs such as a travel clinic and weight loss programs. Patients can also request future or same-day appointments from the ARC web site. For more information, visit [www.austinregionalclinic.com](http://www.austinregionalclinic.com).

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