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Webmedx Replaces Legacy Medical Dictation and Transcription Technology at St. Joseph Medical Center

Company Implements New System in Three Days, Physicians Back Online in Record Time.

Atlanta and Nashville, TN (March 11, 2010) – [Webmedx](#), the fourth largest medical transcription service provider in the U.S. and premier supplier of clinical documentation technology, today announced that [St. Joseph Medical Center](#) (SJMC) in Houston, Texas has implemented Webmedx's leading medical dictation and transcription technology platform throughout the 792-bed facility. Within three days of the legacy system crashing, Webmedx had St. Joseph's nearly 600 physicians back online and dictating reports with minimal disruption and no learning curve. The announcement was made by Sean Carroll, CEO, Webmedx.

Webmedx received the [Best in KLAS Award for Outsourced Transcription](#) in the 2009 Top 20 Best in KLAS Awards: Software & Professionals Services report. The company's new, web-native system easily accommodates SJMC's clinical documentation needs and will continue to support their future growth. "The conversion and implementation was so smooth that our physicians didn't even realize we had installed a completely new system," mentions Lana Smart, RHIA, Director of Health Information Management and Privacy Officer, SJMC.

St. Joseph's legacy dictation and transcription system was already past its useful life when their documentation disaster struck on December 14, 2009. Replacing the system with new technology from Webmedx was a fast-moving effort for all involved. While Smart focused on implementing a back-up solution, Webmedx worked diligently with Jason Welch, IT Project Manager, SJMC, to manually enter data into the new system and completely mirror the prior dictation system's user interface. Physicians were able to dictate using the new system immediately with no additional training or intervention. Additionally, the organization's internal medical transcriptionists (MTs) were quickly online and have been working with Webmedx's U.S.-based team of clinical documentation experts to transcribe backlogged reports.

"During the transition, it felt like we were Webmedx's only customer," adds Smart. "And it still feels that way today." "SJMC chose Webmedx based on our long-standing reputation for responsive, quality customer service and the comfort of knowing a U.S.-based team of IT experts and medical transcriptionists were available throughout their crisis and for the years to come," mentions Chris Cashwell, Senior Vice President of Client Development, Webmedx. "Having U.S. – based customer support was a real advantage during our conversion and implementation; domestic support really does make a difference," concludes Smart.

About Webmedx

Webmedx, Inc. is the premier supplier of medical documentation services for hospitals and clinics nationally. Recently named 2009 Best in KLAS for Outsourced Transcription according to the *2009 Top 20 Best in KLAS Awards: Software & Professional Services* report, December 2009, the company designs and implements customer-centric documentation solutions using the most credentialed domestic workforce in the industry and its own enterprise-class, intelligent speech recognition and content management technology platforms. For more information, go to www.webmedx.com, email sales@webmedx.com, or call 877-846-1200.

**2009 Best in KLAS Awards: Software & Professional Services report. Available online at: www.KLASresearch.com.*

About St. Joseph Medical Center

St. Joseph Medical Center is the nation's largest physician owned hospital. It provides a full range of comprehensive medical and surgical services, such as, cardiology, cancer care, behavioral health, intensive care/critical care, emergency care, neurosurgery, orthopedics and pediatrics. Since June 1, 1887, when the doors opened at Houston's first hospital, St. Joseph Medical Center has offered compassionate health care to generations of Houstonians. From Houston's first emergency care facility, to Houston's first OB department (delivering one in every three Houstonians), to Houston's first teaching hospital, St. Joseph Medical Center has advanced patient care through technology, research and the experience of caring and dedicated physicians, nurses and staff. For more information visit: www.sjmctx.com.

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