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For more information call:
Beth Friedman, President
The Friedman Marketing Group
770.335.8570
beth@tfmgcom.com

AHDI 2009 President, Susan Lucci, Joins 4th Largest Medical Transcription Company, Webmedx

Highly-respected industry leader to serve as Vice President of Field Operations, help lead sector through important transformational period.

Atlanta, GA (October 27, 2009) – [Webmedx](#), the fourth largest medical transcription service provider in the U.S. and a premier supplier of clinical documentation technology, proudly announces the appointment of Susan Lucci, RHIT, CMT, AHDI-F, to the position of Vice President, Field Operations. With twenty-five years of experience in health information management (HIM) and medical transcription, Lucci assumes national leadership responsibility for day-to-day customer operations alongside the delivery of new technology and service capabilities to those customers. The announcement was made by Sean Carroll, CEO, Webmedx.

In addition to her Webmedx responsibilities, Lucci continues to serve as the Association for Healthcare Documentation Integrity's ([AHDI's](#)) 2009 president and acting board member through 2010. Other industry leadership roles include representing the American Health Information Management Association ([AHIMA](#)) on the [Health Story Project's](#) Executive Committee, an industry initiative that develops HL7 Clinical Document Architecture (CDA) implementation guides for common types of electronic healthcare documents, brings them through the HL7 ballot process, and promotes their adoption within the industry. Furthermore, Lucci is a member of AHDI's educational and EHR committees, moderates AHIMA's Community of Practice for medical transcription, and is a national speaker and author.

"Susan is a transformational leader in HIM and clinical documentation," mentions Jay Cannon, President and COO, Webmedx. "Her industry-wide reputation of thought leadership is representative of the kind of forward-thinking guidance our sector and customers need to successfully transition from medical transcription to documentation editing, clinical content management and more," he concludes.

Lucci is equally pleased to join such a progressive organization as Webmedx. "The company's reputation, ethics and honesty led me to accept this important position," mentions Lucci. Having worked with Cannon and Carroll on AHDI and Medical Transcription Industry Association ([MTIA](#)) executive boards, Lucci was keenly aware of the company's vision to streamline clinical documentation processes in support of physician satisfaction and quality patient care."

Prior to joining Webmedx, Lucci held vice president and director positions with other leading medical transcription companies and served as assistant HIM director and clinical coder for two healthcare provider organizations. Lucci holds a bachelor's degree in Business Administration from Rockville University and an associate degree in health information management and business from St. Petersburg College. Lucci will manage and be supported by the company's entire team of Client Advocacy Representatives in her new role.

About Webmedx

Webmedx, Inc. is the 4th largest medical transcription outsourcing company in the U.S. and the only service provider within the top ten companies offering a 100% domestic workforce. Providing workflow technology integrated with transcription services to produce, distribute, access, and control clinical reports, enables its clients to focus on the business of patient care. The company's combination of software and services improves turnaround time, quality, and access to patient information and clinical applications.

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