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Webmedx Announces #1 Ranking in KLAS 2009 Transcription Services Report

First-Time Participant Achieves Highest Score Ever for Professional Services Category.

Atlanta, GA (December 9, 2009) – [Webmedx](#), the fourth largest medical transcription service provider in the U.S. and the only leading company to employ a 100% domestic workforce, today announced it has been rated No. 1 in their category for professional services in the [KLAS 2009 Transcription Services: Steady Demand in a Volatile Market](#) report. A first-time entrant into the annual survey, Webmedx's outstanding service, high levels of quality and willingness to accommodate customers helped land the company first place for overall performance and best in quality for medical transcription service operators (MTSOs). Additionally, the company was tied for first place in report turnaround time according to the KLAS report.

Webmedx offers medical transcription and editing services along with industry-leading technology solutions for back-end speech recognition, voice capture, and discrete data mining. The company services hospitals and clinics nationwide with high customer satisfaction scores across all sizes of provider organizations; under and over 500-bed facilities. With Webmedx, all work is done domestically leading to overall higher-quality marks than offshore services.

"We were not surprised to learn that Webmedx has earned first place for their services category in the KLAS transcription report," mentions Beth Kost-Woodrow, BS, RHIA, Assistant VP and Chief Privacy Officer for [WellStar](#), a five-hospital, not-for-profit health system located in Atlanta, Georgia. "We chose Webmedx to improve report turnaround time for our physicians and because of their high-quality clinical documentation," mentions Kost-Woodrow. "They've consistently met and surpassed our expectations for nearly three years," she concludes.

Webmedx attributes its #1 ranking in performance and quality to a 100% U.S.-based medical transcription service offering and a company-wide dedication to delivering remarkable results to its customers. "We are grateful and truly humbled by our customers' feedback during the survey which resulted in the highest KLAS score ever for our industry sector," mentions Sean Carroll, company CEO. While Webmedx is pleased with their ranking, they must continue to earn customers' satisfaction by exceeding performance expectations and delivering new technology solutions that further leverage their investments. "We will channel this important distinction into an even better outcome for our customers in the months to follow," he concludes.

For customers, the top ranking by KLAS cements the company's position as one of the largest medical transcription service providers. KLAS issues its annual rankings based on individual interviews from healthcare executives, professionals and clinicians. Reports represent the combined opinions of actual people from provider organizations with overall performance calculated from individual scores for 25 questions.

About Webmedx

Webmedx, Inc. is the 4th largest supplier of medical documentation technology and services for hospitals and clinics nationally. The company designs and implements physician-centric documentation solutions using the most credentialed domestic workforce in the industry and its own enterprise-class, speech understanding and content management

technology platforms to deliver the highest-quality clinical documentation possible supporting patient care and safety. For more information, go to www.webmedx.com, email sales@webmedx.com, or call 1-877-846-1200.

About KLAS

KLAS is a research firm specializing in monitoring and reporting the performance of healthcare vendors. KLAS' mission is to improve delivery, by independently measuring vendor performance for the benefit of our healthcare provider partners, consultants, investors, and vendors. Working together with executives from over 4500 hospitals and over 2500 clinics, KLAS delivers timely reports, trends, and statistics, which provide a solid overview of vendor performance in the industry. KLAS measures performance of software, professional services, and medical equipment vendors. For more information, go to www.KLASresearch.com, email marketing@KLASresearch.com, or call 1-800-920-4109 to speak with a KLAS representative.

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