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The Valley Hospital and Webmedx Partner to Reduce DNFB, Improve Clinical Documentation and Automate Quality Reporting

Natural Language Processing (NLP) Coupled with Clinical Documentation Services Boosts Core Measure Scores and Improves Coding Accuracy

Atlanta, GA (February 10, 2011) – [Webmedx](#), a leading medical content provider and the third largest medical transcription service in the U.S., today announced that [The Valley Hospital](#), a 451-bed acute care facility and member of [Valley Health System](#) in Ridgewood, New Jersey, has begun an enterprise-wide implementation of Webmedx's newest solution for clinical documentation improvement (CDI) and quality reporting, [QualityAnalytics™](#). In addition, the organization recently installed Webmedx's web-native technology, [Enterprise5](#), for clinical documentation and is using the company's [Best in KLAS*](#) outsourced transcription services to support over 800 physicians across all clinical departments.

"QualityAnalytics moves our medical record reviews from retrospective and manual to concurrent and automated," mentions Dolores Sarra, HIM Director. By identifying and reviewing cases sooner, Sarra expects to shorten the entire revenue cycle and reduce discharged-not-final-billed. "Rather than querying physicians for quality issues or coding clarification after discharge, we'll be able to immediately identify cases and take action to capture the documentation we need concurrently, while the patient is still in-house," she adds. QualityAnalytics streamlines, automates and aggregates case review thereby doubling productivity. Quality nurses and other case reviewers review 100% more cases in 40-60% less time.

Brad Haspel, Assistant Vice President of Ancillary Services at The Valley Hospital, was instrumental in naming Webmedx as the organization's new clinical documentation partner. "We selected Webmedx for their advanced technology infrastructure, extremely rapid report turnaround times and reputation for delivering on promises," Haspel mentions. The company was tied for first place in keeping promises, according to the [*KLAS 2010 "Transcription Services: Competition, Technology, and Consolidation"](#) report. Rated #1 in their category for professional services by KLAS two years in a row, Webmedx received the highest overall service score ever in 2009, and an even higher score of 92.3% in the ["2010 Top 20 Best in KLAS Awards"](#) report available at: www.KLASResearch.com. This achievement has never been equaled in the history of KLAS Research for this category.

An advanced NLP, text and data mining system, QualityAnalytics identifies and abstracts discrete information concurrently from narrative, free-text documents and other clinical systems, and converts it to actionable data for a variety of secondary uses. Discrete data derived from narrative reports, Narradata™, can be used for upload to the EHR, clinical documentation improvement (CDI), coding reviews, RAC audits, patient safety, core measures monitoring and more. Users conduct ad hoc searches on virtually any phrase or diagnostic code using the NLP engine, without the need for custom reports or IT department intervention.

“The future of Webmedx is clinical document intelligence through searchable text and narrative informatics,” mentions Sean Carroll, CEO, Webmedx. “We are honored to partner with The Valley Hospital in these three clinical documentation areas,” he concludes.

About Webmedx

Webmedx, Inc. is the 3rd largest supplier of transcription and editing services and clinical documentation technology for hospitals and clinics nationally. The company designs and implements physician-centric documentation and data mining solutions using the most credentialed domestic workforce in the industry and its own enterprise-class, speech recognition and clinical content management technology platforms. Webmedx delivers the highest-quality clinical documentation possible supporting clinical data analytics, quality reporting, patient care and safety. For more information, go to www.webmedx.com, email sales@webmedx.com, or call 1-877-846-1200.

About The Valley Hospital

[The Valley Hospital](#) is a 451-bed, acute care, not-for-profit hospital. Valley is the second busiest hospital in the state of New Jersey, based on admissions. Valley was the first hospital in the tri-state area to be recognized for service excellence under the J.D. Power and Associates Distinguished Hospital Program, and is the only hospital in the country to be recognized eight consecutive times. Valley has been honored twice with “Magnet” designation – the nursing profession’s highest honor – from the American Nurses Credentialing Center (ANCC). The Hospital has also earned an impressive 10 Gold Seals of Approval for healthcare quality from the Joint Commission, placing it among an elite group of hospitals to achieve this number of Disease-Specific Certifications. Valley holds Joint Commission Disease-Specific Care Certification for acute myocardial infarction, heart failure, knee replacement, hip replacement, stroke, colorectal cancer, lung cancer, breast cancer, pancreatic cancer and prostate cancer. The Joint Commission is the nation’s oldest and largest standards-setting and accrediting body in health care. For six consecutive years Valley has been designated one of the 50 Best Places to Work in New Jersey by NJBIZ, New Jersey’s only weekly business publication.

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